



Garbage Collection Concerns on Social Media Q&A

Good afternoon Residents,

We would like to address some of the concerns on social media regarding the tender for garbage collection in Hanwell, the former Kingsclear & Island View area, that commenced February 2024.

As a municipality (town, village, rural community, LSD) we are required to follow the regulations set forth in the *Local Governance Act* and the *Procurement Act*.

The tender was awarded to Brewster Marine Inc (BMI) on December 13, 2023 as they were the lowest bidder. This contract is a three-year contract with the option to extend for 4 additional one-year terms.

Questions & Answers

Question: Can we put loose items in the bin?

Answer: As per our By-Law #07-2015, all garbage, refuse is to be properly bagged or boxed. There should never be loose items in your garbage.

Question: When is garbage collection?

Answer: Every Monday (Times may not be the same as with FERO previously, have garbage to curbside by 7am)

Question: Where do ashes go now?

Answer: Ashes should NEVER go in the garbage and must be disposed of at the property owner's expense.

Question: Can our dollies still be used?

Answer: As long as all of your garbage is properly bagged and boxed as per the by-law.

Question: How large can the garbage bag be?

Answer: The bags can be any size however they can only be to a maximum weight of 20 kilograms (44 pounds). Please note that individual poop bags will not be collected.

Question: Can I put out large items?

Answer: Nine (9) pick-ups a year per household can be done, please contact BMI directly at 506-209-0669 to make arrangements.

Question: My garbage was not picked up but was at curbside by 7am. What do I do?

Answer: Contact BMI directly 506-209-0669.

If you have any further questions, please contact the municipal office at 506-460-1177.

Regards,
Dave Morrison
Mayor